

TRAVEL TAKAFUL CLAIM FORM

Certificate Information

Participant Name:	Certificate no:
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Claimant Details

Full Name:	Passport no:
Email:	Mobile No:
Address:	

Loss Details

Date and time of Accident:	
Country and Location of Accident:	
Type of Loss/ Accident	
<input type="checkbox"/> Section 1 - Cancellation	<input type="checkbox"/> Section 10 - Personal liability
<input type="checkbox"/> Section 2 - Curtailment	<input type="checkbox"/> Section 11 - Legal expenses
<input type="checkbox"/> Section 3 - Emergency medical expenses	<input type="checkbox"/> Section 12 - Planned sports and activities
<input type="checkbox"/> Section 4 - Additional hospital benefit	<input type="checkbox"/> Section 13 - Hijack
<input type="checkbox"/> Section 5 - Personal accident	<input type="checkbox"/> Section 14 – Cash
<input type="checkbox"/> Section 6 - Baggage and Personal Belongings	<input type="checkbox"/> Section 15 – Business Travel
<input type="checkbox"/> Section 7 - Loss of Passport and Travel Documents	<input type="checkbox"/> Section 16 – Winter Sports Cover
<input type="checkbox"/> Section 8 - Travel delay	<input type="checkbox"/> Section 17 - Golf cover
<input type="checkbox"/> Section 9 - Missed departure/missed connection	<input type="checkbox"/> Section 18 - Political unrest and natural catastrophe evacuation only

Description of loss/ Accident (if space is insufficient please give details in a separate paper)
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Total amount claimed:
Have you made a claim against any other party in respect of this event? If yes please provide Name of other party / Takaful Operator:
Description of claim:

Declaration: I/We the above named, do hereby, to the best of my/our knowledge and belief, agree/declare that the information and answers given in this form are truthful, accurate and complete. No information or facts likely to affect this claim have been withheld, warrant the truth of the foregoing statements in every respect and agree that if I/we have made any false or fraudulent statement of there be any suppression or concealment, the certificate shall be cancelled and the claim shall be forfeited.	
Signature:	Date:

Documents required for Claim Settlement.

Below is a list of minimum documents required to process your claim. In certain circumstances, additional information may be required in order for further confirmation. Please note coverage is subject to type of coverage participated

Type of Loss / Damage	Documents required (please tick against the documents you have submitted)
Basic for all types	<input type="checkbox"/> Completed Claim form <input type="checkbox"/> Proof of Travel (Eg. Boarding pass or Air tickets) <input type="checkbox"/> Copy of Takaful Certificate
(Plus) As applicable below:	
Personal Accident	<input type="checkbox"/> Medical Report from the attending doctor abroad <input type="checkbox"/> Death Certificate (If applicable) <input type="checkbox"/> Post Mortem Report (If applicable) <input type="checkbox"/> Police report (If applicable) <input type="checkbox"/> Investigation report (If applicable)
Medical and Emergency Expenses	<input type="checkbox"/> All original medical invoices and receipts <input type="checkbox"/> Medical report from the attending doctor abroad <input type="checkbox"/> Admission/Discharge report – for hospitalization claims only
Loss of checked Baggage	<input type="checkbox"/> Purchase receipts and / or warranty cards <input type="checkbox"/> Document stating amount of compensation from airlines or other sources (If applicable) <input type="checkbox"/> Property irregularity report for losses in carriers' Custody (If applicable)
Delay of Checked Baggage	<input type="checkbox"/> Copy of flight itinerary indicating the original flight details <input type="checkbox"/> Written confirmation / acknowledgement receipt from the airline on the date and time of baggage received.
Loss of Passport	<input type="checkbox"/> Police report <input type="checkbox"/> Payment receipt for new passport
Personal Liability	<input type="checkbox"/> Police report <input type="checkbox"/> Can loss of passport be claimed with personal liability?